



Access Statement for Museum of the Jewellery Quarter

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Introduction

The Museum of the Jewellery Quarter is built around the restored workshops of the family-run jewellery company Smith and Pepper, whose owners locked the doors in 1981 after 80 years of trading and left it as a time-capsule. It is now a museum that tells the story of the renowned Jewellery Quarter and the heritage of the jewellery making trade in the area. Visitors can now step back in time on a guided tour of the factory and see the factory along with its original stamps and machinery, watch demonstrations as well as learn about different aspects of the jewellery trade in the exhibition spaces.

The Museum of the Jewellery Quarter is situated on 75-80 Vyse Street and is a Grade II listed building in the heart of the Jewellery Quarter, which is still very much a thriving area of business.

On the ground floor of the museum there is a shop which sells souvenirs and jewellery and a café. There are two floors of exhibition spaces that can be accessed by lift.

Access to the workshops is by guided tour only, which is conducted by our Staff and Volunteers.

We look forward to welcoming you. If you have any queries or require any assistance please phone 0121 348 8140.

Pre-Arrival

For full details and maps of how to reach us please see our website. Alternatively if you plan your journey by car the Sat Nav postcode is B18 6HA.

- By Road – Museum of the Jewellery Quarter is located just outside Birmingham City Centre. For Google maps and Sat Nav use postcode B18 6HA. Vyse Street is off Great Hampton Street (B4100).
- By Bus – Numbers 101, 16, 74, 75 from Birmingham City Centre or circular bus 8A/C.
- By Rail/Metro – The closest train station and metro stop is Jewellery Quarter Station (5 min walk). Turn right upon leaving the station onto Vyse Street and the entrance to the museum is located on the right hand side of the road.
- **By Bicycle** – Museum of the Jewellery Quarter is located just outside Birmingham City Centre. For Google maps and Sat Nav use postcode B18 6HA. Vyse Street is off Great Hampton Street (B4100). Bike racks are not available at the museum but some can be found at Jewellery Quarter Station (5 min walk).

Car Parking and Arrival

There is no car park at the Museum of the Jewellery Quarter. There are pay and display facilities for parking along Vyse Street and Branston Street, as well as a multi-storey pay and display car park on Vyse Street for up to 559 cars and another car park on Newhall Street. Further information about parking can be accessed on the Birmingham City Council www.birmingham.gov.uk/parking

There are two disabled parking spaces on Branston Street next to the disabled entrance.

Main Entrance, Reception and Ticketing Area

- The main entrance and ticket area is situated on the ground floor from Vyse Street and the disabled access entrance is situated on Branston Street.
- The main entrance door on Vyse Street is accessed by two steps and a fire door. The door opening measures 98cm (3ft 2 inches)



Main entrance to Museum of the Jewellery Quarter on Vyse Street

- The accessible entrance is on Branston Street and is accessed through a gate which measures 1.03m (3 ft 7 inches). The ground is then raised and there are handle bars on both sides leading up to the entrance door.
- There is an intercom system that rings through to reception.



Step-free access from outside on Branston Street

- The floor surface of the reception area is wood and the area is lit with overhead spotlights.
- After entering the main entrance, the reception desk is located at the far end and is 16 metres (52.5 ft) away and the counter is 1m (3 ft 3 inches) high.



Reception desk

- Tickets for the upstairs exhibitions and the guided tour can be purchased from the Museum Reception desk.

Attraction: Exhibition Areas and Displays

- 'The Story of the Jewellery Quarter Exhibition' is on the first floor and includes displays about the manufacturing process. There is also an exhibition on the second floor called 'Earth's Riches'. There are stairs to both of these exhibitions as well as lift access.



Lift to Exhibition area and tour



Stairs to exhibition area and tour



- The lift entrance measures 79cm (2 ft 6 inches) in width and 138 cm (4 ft 6 inches) in depth.
- The lift goes up to the first and second floor exhibition areas.
- There is an emergency help button in the lift.

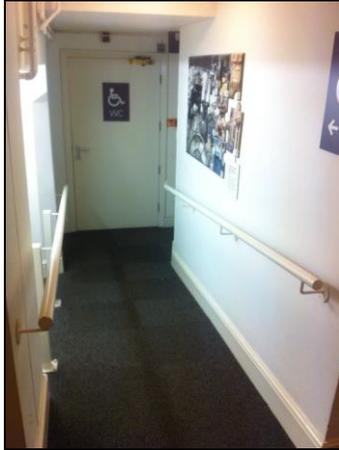
- The exhibition areas include large display boards and interactive interpretation panels that can all be accessed from a sitting or standing position.
- Interpretation boards are all in large text, and have pictorial representation where applicable. All are at a maximum top height of 2m (6 ft 6 inches).
- There are articles held in glass cabinets and these are all visible from a seated or standing position and A4 interpretation printouts.

Guided Tour

- The guided tour starts on the first floor exhibition area and goes through to the offices and then continues down a flight of stairs to the workshop area.
- During the tour there are stools for seating at various points throughout the factory.
- Owing to space limitations in the factory, only one wheelchair can be accommodated on one guided tour at a time.
- Wheelchair access is via the lift through the back of the factory and a member of staff will assist during the tour.

Public Toilets

- The ladies toilets are located on the 1st floor and the gentlemen's toilets are located on the 2nd floor. The disabled toilets are on the ground floor and are described below:
- A light, easy open door 94cm (3 ft 1 inches) wide.
- The toilet height is 41 cm (16 inches).
- There are vertical rails on one side of the toilet and a horizontal rail adjacent to the toilet. There is a vertical rail on one side of the basin.
- There is colour contrast with critical surfaces; the floor is grey and toilet and wash basin are white.
- There is a flashing light when the fire alarm sounds.
- There is an emergency alarm pull cord that comes through to the reception.
- The toilets are well lit by overhead lighting with a low level light string.
- There are lever taps on the sinks and the sink is not placed higher than 74 cm (2 ft 5 inches).



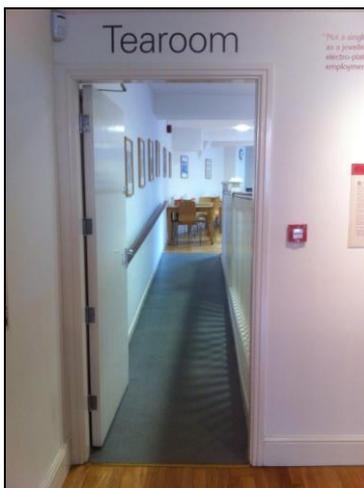
Access to disabled toilet



Disabled toilet

Catering

- The tearoom is situated on the ground floor to the right after entering the main entrance.
- The floor to the entrance of the café is raised with a non-slip surface. The floor of the tearoom is wood.
- The door entrance measures 82 cm (2 ft 8 inches) in width.
- The tables in the tearoom are well spaced apart, with a clear height from the floor of 74 cm (2 ft 5 inches) with chairs.
- Lighting in all areas is natural daylight with overhead lighting used.
- The flooring is wood.
- The tearoom serves a selection of sandwiches and cakes that are locally sourced where possible.
- Food items are not made on site and are pre-packed to sell.
- Crockery is colour contrasted with the table where possible.



Access to tearoom



Shop

- The shop sells quality souvenirs, local interest books as well as jewellery made by local designers which are displayed in glass cabinets and wall units.
- There is enough room in the shop for a large wheelchair/pushchair to manoeuvre and turn and some wall units are accessible from a seated position. Where wall units are not accessible staff can offer assistance if required.

Additional Information

- All of our staff receive regular training.
- We have a set of evacuation procedures – should you require it someone will assist you with evacuation either out of the building or to a refuge.
- There is a dog bowl available for assistance dogs.

Contact Information

Address: 75-80 Vyse Street, Hockley, Birmingham, B18 6HA

Telephone: 0121 348 8140

Website: www.birminghammuseums.org.uk/jewellery

Twitter: @MJQBirmingham

Hours of Operation: Tuesday - Saturday 10:30-5:00pm all year round. Open Bank Holidays.

Taxis: 0121 233 0303 (St. Pauls cars).

Local Public Transport: Bus 08712 002 233 www.networkwestmidlands.co.uk

Train 0121 200 2787 (centro)